

# AARP Foundation Tax-Aide

## Tax Preparation Services for DC Residents

Available 2/12/2021 – 4/15/2021

<b>Type of service</b>	<b>What we can do for you</b>
<b>DC Tax-Aide Help Desk</b>	<p><b>DC Residents: send a text to or leave a message at 202-642-9037 or email the DC Tax-Aide Help Desk at <a href="mailto:DCTaxAide.Help@gmail.com">DCTaxAide.Help@gmail.com</a> if you have questions or need help with your federal or DC tax return. One of our counselors will get in touch with you by email or return your call using the number 617-675-4444.</b></p> <p><b>If your 2019 or 2018 tax return was prepared at one of the DC Tax-Aide sites, be sure to include the name of the site in your message.</b></p>
<b>Alternate Tax Preparation (Self-preparation)</b>	<p><b>You do your own taxes, but we're available to answer questions or help you through rough spots! To get started, go to <a href="http://www.aarpfoundation.org/taxaide">www.aarpfoundation.org/taxaide</a> or contact the DC Tax-Aide Help Desk.</b></p>
<b>Contact-free</b>	<p><b>You send your scanned documents to us and we prepare your return! All contact is by video chat or telephone. A copy of your completed return is emailed to you. You sign and we eFile your return. To get started, go to <a href="http://www.aarpfoundation.org/taxaide">www.aarpfoundation.org/taxaide</a> or contact the DC Tax-Aide Help Desk.</b></p>
<b>Low-contact</b> <b>BY APPOINTMENT ONLY</b> <b>Available when pandemic conditions allow</b>	<p><b>By appointment, you bring your documents to us at a designated site and either (1) we scan and return them or (2) you leave them with us. All further contact is by video chat or telephone. You get a copy of your completed return. You sign and we eFile your return. To get started, contact the DC Tax-Aide Help Desk.</b></p>
<b>2019 Returns</b>	<p><b>If you were unable to complete your 2019 tax return, we may be able to help. Contact the DC Tax-Aide Help Desk for more information.</b></p>